

Bus Greeter Directions

Materials Needed:

- No Special Equipment Needed

Before the Show	• Buses run for an hour before the show's curtain time. <i>(For Thursday, Friday, and Saturday shows: 6:30 PM; Sunday: 1:00 PM)</i> • Meet at SouthPark Mall parking lot outside <u>JC Penny's</u> a little before the scheduled bus time. • Greet patrons as they arrive at the meeting point. • As they load the bus welcome them to Music Guild as they board. Inform them about the Will Call location inside the lobby and let them know they can purchase tickets at the box office, which is to the left as they enter. Patrons can also buy tickets for remaining shows or convert their ticket to a season ticket. Buses will pick up patrons where they're dropped off at the theater and will bring them back to the parking lot after the show. • If a patron asks a question you don't know an answer to, direct them to the box office. • Last bus leaves approximately 10 minutes before the curtain. <i>(For Thursday, Friday, and Saturday shows: 7:20 PM; Sunday: 1:50 PM)</i> • Call the box office at 309-762-6610 to notify when the last bus is on the way. • Engage with patrons while waiting for the bus: Ask if they've been to QCMG before or if they're seeing someone special in the show. Casual conversation is encouraged, but not required. You're welcome to do things differently if you prefer. • You can ride up on the last bus if you plan to watch the show.
During Intermission	No responsibilities.
End of Show	No responsibilities.

People to contact
for Help:

Volunteer Coordinator or Box Office Lead

Script Example

Hello and welcome to Quad City Music Guild...almost! As you take our 8 minute drive up to the theater, you'll find our Will Call podium conveniently located inside the lobby, just a few steps in. You'll know you made it because it is a podium...and it has a sign that says "Will Call." If you're still in need of tickets, our friendly box office is situated to the left as you enter – our volunteers will be happy to assist you. We're excited to share that tickets are available for the remaining performances of _____. Looking ahead, we've got an amazing lineup for next year's shows, including _____.

After the performance, our buses will be ready to pick you up right at the theater's drop-off point, ensuring a seamless return to your parked cars. We're here to ensure you have a fantastic time from start to finish. Enjoy the performance and thank you for being a part of the Music Guild experience!

SCAN ME



FOR VIDEO